

"The canvas Imagine draws from is the entire natural world and beyond; Imagine aims to exhibit and celebrate the many components that make up the world in which we live. We want our guests to not only have the ability to relax and reconnect with their loved ones but also to be 'teased' and engaged by snippets of curiosities, science, history, and previously unimagined possibilities." Bruce Neviaser

IMAGINE RESORTS AND HOTELS (IRH) is a fully integrated hospitality development and management organization specializing in premium branded resorts, limited and select service hotels. Our company's management and development experience encompass virtually every flag under the Starwood, Marriott, Hilton, Carlson, Choice, Wyndham, Best Western and InterContinental Hotels Group banners. The principals of IRH have developed and operated more than 40 hotels and family resorts, comprising more than 6,000 guest rooms throughout the United States. We have garnered numerous awards from virtually every hospitality franchise company, and were also the core team that created and launched the Great Wolf Lodge brand of indoor waterpark resorts in the U.S.









Imagine Resort properties are committed to bringing families and friends together in a fun, safe, clean, and idyllically designed resort environment that intrigues and captivates the imagination of our guests, ignites the human spirit, and encourages self-discovery while fostering an awe and respect for the world.

The underlying premise of Imagine Resorts is to engage the imagination through innovative and engaging programming designed to foster learning, a sense of wonder, a desire for exploration and an invitation to active participation in Adventure.

The programming for the Cherokee Adventure Resort reflects the cultural values of the Eastern Band of Cherokee Indians and at the same time shares the core values of Imagine Resorts and Hotels.









Imagine Resorts and Hotels (IRH) was founded in 2015 and is comprised of a team of executives with deep experience in hospitality, entertainment and commercial real estate. In July, we will open will open our first limited service property, a Marriott Courtyard and convention center, outside of Omaha, Nebraska. Imagine is actively engaged in the development of resort sites in Hollister, MO, Catskills, NY, and Dallas, TX. Three principles cofounded and launched Great Wolf Resorts in 1999. A fourth member joined the team in 2000 and we proceeded to develop the first seven Great Wolf Lodge locations and several limited service properties, while establishing a hospitality company with over 4,000 employees and a combined asset value exceeding one billion dollars. In December, 2004 GLC successfully spun off the Great Wolf Lodge portfolio in an \$800 million (enterprise value) IPO, as Great Wolf Resorts (NASDAQ: WOLF). In 2012, Great Wolf was acquired and taken private by Apollo Global Partners, and the company is by far the largest owner, operator and developer of indoor waterpark resorts in North America, currently with 18 resorts.







| AWARD | LOCATION | DEVELOPED | MANAGED |
|---|-----------------------|-----------|---------|
| Blue Harbor Resort | Sheboygan, WI | Х | Х |
| Candlewood Suites | Peoria, IL | Х | Х |
| Candlewood Suites | Fort Myers, FL | Х | Х |
| Clarion Suites at the Alliant Energy Center | Madison, WI | Х | Х |
| Country Inn & Suites | Madison, WI | Х | Х |
| Country Inn & Suites | Manassas VA | Х | Х |
| Country Inn & Suites | Appleton, WI | Х | Х |
| Country Inn & Suites | Beckley, WV | Х | Х |
| Cranberry Inn Of Mercer | Mercer, WI | | Х |
| Crowne Plaza | Elgin, IL | Х | Х |
| Crowne Plaza | Madison, WI | Х | Х |
| Crowne Plaza | Orlando, FL | Х | Х |
| Eagle's Landing | Chehalis, WA | Х | Х |
| Fairfield Inn | Manassas, VA | Х | Х |
| Fairfield Inn & Suites | Verona, WI | Х | Х |
| Four Points by Sheraton | Fargo, ND | Х | Х |
| Great Wolf Lodge | Kansas City, KS | Х | Х |
| Great Wolf Lodge | Kings Island, OH | Х | Х |
| Great Wolf Lodge | Niagara Falls, ONT | Х | Х |
| Great Wolf Lodge | Poconos Mountains, PA | Х | Х |
| Great Wolf Lodge | Sandusky, OH | Х | Х |
| Great Wolf Lodge | Traverse City, MI | Х | Х |
| Great Wolf Lodge | Williamsburg, VA | Х | Х |
| Great Wolf Lodge | Wisconsin Dells, WI | Х | Х |
| Hampton Inn | Braintree, MA | Х | Х |
| Hampton Inn & Suites | Warwick, RI | Х | Х |
| Hilton Garden Inn | Choctaw, MS | Х | Х |
| Hilton Garden Inn | Oconomowoc, WI | Х | Х |
| Holiday Inn Express | Germantown, WI | Х | Х |
| Holiday Inn Express & Suites | Delafield, WI | X | Х |
| Holiday Inn Express & Suites | Elgin, IL | Х | Х |
| Holiday Inn Express & Suites | Hillside, IL | X | Х |
| Holiday Inn Express & Suites | LaCrosse, WI | Х | Х |
| Holiday Inn Express & Suites | Milwaukee, WI | X | Х |
| Holiday Inn Express & Suites | Verona, WI | Х | Х |
| Holiday Inn Haborview | Port Washington, WI | X | Х |
| Holiday Inn Select | Madison, WI | Х | Х |
| Hotel Davenport and Conference Center | Davenport, IA | | Х |

| AWARD | LOCATION | DEVELOPED | MANAGED |
|---------------------------------|----------------------|-----------|---------|
| Howard Johnson | Madison, WI | Х | Х |
| KeyLime Cove | Gurnee, IL | | Х |
| Microtel | Beckley, WV | X | Х |
| Quality Inn & Suites | Sioux Falls, SD | | Х |
| Radisson (Waterpark Of America) | Bloomington, MN | | Х |
| Ramada | Eau Claire, WI | | Х |
| Rodeway | Eau Claire, WI | | Х |
| Settle Inn | Eagle River, WI | | Х |
| Staybridge Suites | Oconomowoc, WI | X | Х |
| Super 8 | Verona, WI | | Х |
| The Neptune Inn | Fort Myers Beach, FL | X | Х |
| The Waters Of Minocqua | Minocqua, WI | | Х |
| Waverton Hotel | Elmhurst, IL | | Х |

GREAT WOLF LODGE - Wisconsin Dells, WI



| FEATURES | 409 Suite Guestrooms; 70,000 SF indoor waterpark; outdoor waterpark; 22-acre site; FEC |
|-----------|---|
| COST | Purchased for \$66,500,000 |
| ROLE | Owned, Operated |
| COMPLETED | |
| ARCHITECT | ADCI – Architectural Design Consultants, Inc. |
| OVERVIEW | Originally known as Black Wolf Lodge, GLC purchased this property in December of 1999 as part of a joint venture with SunAmerica and renamed it Great Wolf Lodge. GLC was the owner and operator, managing approximately \$9M of Net Operating Income from the original resort. This property was used as a starting template for the all of the following Great Wolf Lodges. |

GREAT WOLF LODGE - Sandusky, OH





| FEATURES | 271 Suite Guestrooms; 40,000 SF indoor waterpark; outdoor waterpark; 13-acre site; FEC |
|-----------|--|
| COST | Developed for \$40,000,000 |
| ROLE | Designed, Developed, Capitalized, Owned, Operated |
| COMPLETED | 03/2001 |
| ARCHITECT | ADCI – Architectural Design Consultants, Inc. |
| OVERVIEW | Opening as Great Bear Lodge in March of 2001, this property was the first waterpark resort in the United States outside of the Wisconsin Dells, WI. Later renamed Great Wolf Lodge, this property is located in Sandusky, OH near the Cedar Point Amusement Park on Lake Erie. With similar demographics to the Wisconsin Dells when using a drive-time radius of 3 hours, this resort drew guests from Ohio, Northern Indiana, Southern Michigan, and the metro-Chicago area. Sandusky is an extremely seasonal market that was typically dead between September and May; however, this resort opened to dramatic success, proving the waterpark resort model could work in markets outside of Wisconsin. The first year NOI was approximately \$8.5M with a \$40,000,000 total development budget. This project was designed, capitalized, built and operated by the Great Lakes Companies. It was owned by a single purpose entity formed and controlled by GLC. |

GREAT WOLF LODGE - Traverse City, MI



| | FEATURES | 281 Suite Guestrooms; 50,000 SF indoor waterpark; outdoor waterpark; 30-acre site; FEC |
|--|-----------|--|
| | COST | Developed for \$56,000,000 |
| | ROLE | Designed, Developed, Capitalized, Owned, Operated |
| | COMPLETED | 03/2003 |
| | ARCHITECT | ADCI – Architectural Design Consultants, Inc. |
| | OVERVIEW | Located on a 30-acre site adjacent to a buffalo ranch, southwest of Traverse City, MI, this Great Wolf lodge was built in a demographically strong location when analyzing a 4+ hour drive-time radius. This location drew guests from Michigan, Northern Indiana, Northern Ohio, and the metro-Chicago area. This resort performed well in its seasonal market earning a healthy first year NOI of \$10.5M on a total development budget of \$56,000,000. Great Wolf – Traverse City was designed, capitalized, built and operated by GLC. It was owned by a single purpose entity formed and controlled by GLC. |

BLUE HARBOR - Resort and Spa - Sheboygan, WI



| FEATURES | 243 Guestrooms; 54,000 SF indoor waterpark; 20-acre site on Lake Michigan; Spa |
|-----------|--|
| COST | Developed for \$52,000,000 |
| ROLE | Developed, Capitalized, Owned, Operated |
| COMPLETED | 05/2004 |
| ARCHITECT | ADCI – Architectural Design Consultants, Inc. |
| OVERVIEW | This resort was a nautical-themed destination similar in appearance to the Hotel Del Coronado in San Diego. This property was used to develop an additional waterpark concept beyond the original Great Wolf theming. The project was a private/public venture transforming a former industrial site into first class Lake Michigan destination resort. The first year NOI was approximately \$5.0M. Blue Harbor was designed, capitalized, built and operated by GLC. It was owned by a single purpose entity formed and controlled by GLC. |

GREAT WOLF LODGE - Pocono Mountains - Scotrun, PA



| FEATURES | 2401 Suite Guestrooms; 90,000 SF indoor waterpark; 100-acre site; outdoor waterpark; FEC |
|-----------|---|
| COST | Developed for \$93,000,000 |
| ROLE | Designed, Developed, Capitalized, Owned, Operated |
| COMPLETED | 03/2005 |
| ARCHITECT | ADCI – Architectural Design Consultants, Inc. |
| OVERVIEW | A market leading property, Camelback Resort was the benchmark for indoor waterpark resorts in the Poconos mountains market subset. The Lococo Company was responsible for hiring the executive management team and directing the marketing rollout of the property, garnering the USA Today's Best Indoor Waterpark Resort. This property is of a size and scope that is closer to modern market needs and expectations – the industry has found that larger resorts are typically stronger performers as guests find the greater selection of available amenities an attractive reason to book their stay. |

JAY PEAK RESORT - Hotel Jay and Pumphouse Indoor Waterpark - Jay, VT



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|---|----------------|--|--|
| | FEATURES | 50,000 SF indoor waterpark, Ski Area; Golf Course; Ice Arena | |
| | COST | Developed for \$150,000,000 (includes hotel and indoor waterpark) | |
| | ROLE | Lococo Company lead consultant for Marketing Rollout and sourcing Aquatic Management team. | |
| | COMPLETED | 01/2012 | |
| | ARCHITECT | - | |
| | OVERVIEW | Lococo Company managed the conversion of a day-use ski resort that was only open seasonally to a four-season, full-service destination resort. | |

KEY LIME COVE - Gurnee, IL



| FEATURES | 404 Suites, 60,000 SF Indoor Water Park |
|-----------|--|
| COST | \$135.0 million |
| ROLE | Third-Party Operational Management |
| MANAGED | 10/2010 - 06/2013 |
| ARCHITECT | - |
| OVERVIEW | The Lococo Company was hired to lead the resort turnaround, a struggling property in Gurnee, IL. Jeff Lococo teamed up with Craig Stark's company, S&L Hospitality, to bring new life to Key Lime Cove. Stark and Lococo made made significant changes in the area of management standards of operation, and repositioned the resort brand. Today, this property has been purchased by Great Wolf and is being upgraded and renovated to a Great Wolf Lodge. |

CAMELBACK RESORT - Lodge & Aquatopia Indoor Waterpark Resort - Tannersville, PA





| | FEATURES | 125,000 SF indoor waterpark; Adjacent Outdoor Adventure Park; Ski Area; largest snow-tubing park in the US; 25-acre outdoor waterpark |
|--|-----------|---|
| | COST | Developed for \$178,000,000 |
| | ROLE | Lococo Company Lead Consultant for Operational Management and Marketing Rollout, then transitioned to VP/General Manager |
| | COMPLETED | 05/2015 |
| | ARCHITECT | ADCI – Architectural Design Consultants, Inc. |
| | OVERVIEW | Camelback Resort is a market leading property which set the benchmark for indoor waterpark resorts in the Poconos mountains market subset. The Lococo Company was responsible for hiring the executive management team and directing the marketing rollout of the property, awarded |

attractive reason to book their stay.

the title of USA Today's Best Indoor Waterpark Resort. This property is of a size and scope that is closer to modern market consumer expectations. The industry has found that larger resorts are typically stronger performers as guests find the greater selection of available amenities an

WILDERNESS AT THE SMOKIES - Indoor Waterpark Resort - Sevierville, TN



| FEATURES | 50,000 SF indoor waterpark; Golf Course; Outdoor Waterpark; Convention Center |
|-----------|---|
| COST | Developed for \$200,000,000 |
| ROLE | Lococo Company lead consultant for Operational Management and Marketing Rollout |
| COMPLETED | 05/2015 |
| ARCHITECT | ADCI – Architectural Design Consultants, Inc. |
| OVERVIEW | Jeff Lococo, a principal with Imagine Resorts, acted as a primary consultant for the creation of a brand new, four-season, full service indoor waterpark resort. This property opened to success under Lococo's guidance and continues to operate with strong financial parameters. |

COURTYARD BY MARRIOTT - Council Bluffs, IA



| FEATURES | 130 room franchise hotel |
|-----------|--|
| COST | Developed for \$18,100,000 |
| ROLE | Designed, Developed, Capitalized, Owner, Operator |
| COMPLETED | 06/2018 |
| ARCHITECT | The Law Company, Inc. |
| OVERVIEW | Imagine partnered with the Iowa West Foundation to help fund a new franchised Courtyard by Marriot in Council Bluffs, IA. This 130 room hotel features all of the latest generation design and features that is expected of a Courtyard property. Imagine was responsible for the design, capitalization, construction management, pre-opening management and launch, and the ongoing post-opening management of the property. This property is owned by a single purpose entity owned and controlled by Imagine and its principals. |

Leadership Team



BRUCE D. NEVIASER | Co-Founder Imagine Resorts and Hotels | Co-founder/Co-Chairman Great Wolf Resorts 1995-2005

Mr. Neviaser has nearly 40 years of experience in hotel and commercial real estate and hospitality management, development, and acquisition. He was co-founder and Chairman of The Great Lakes Companies, which developed over 1,100 senior housing units, 14 franchised hotels and which founded and developed the Great Wolf Lodge family resort brand. After Great Wolf Resorts completed a successful IPO with a portfolio of 7 Great Wolf Lodge resorts, Mr. Neviaser served as Chairman of the Board of WOLF and also founded Continuum Investment Partners L.P., an angel investment firm specializing in early stage investments in biotech, software, and internet related businesses. In addition to the various corporate Boards that he sits on, Bruce serves on the Advisory Board for the Weinert Center for Entrepreneurial Studies at the University of Wisconsin-Madison School of Business and the Advisory Board of the Paul Carbone Comprehensive Cancer Center and is an Emeritus member of the Dean's Advisory Board of the UW School of Business.



CRAIG A. STARK | Co-Founder Imagine Resorts and Hotels | Co-Founder/President Great Wolf Resorts 1995-2005

Mr. Stark has more than 40 years of hospitality experience and has earned distinction for managing top performing and award-winning facilities throughout the country. He was one of the original founding partners, President, and Chief Operating Officer for The Great Lakes Companies, where he helped build the Great Wolf Lodge brand. After leading Great Wolf Resorts through a successful IPO, Mr. Stark left Great Wolf Resorts in 2005 to co-found S&L Hospitality, which owns and manages franchised hotels and has provided third party management and consulting work for waterpark resorts. Over his career, Mr. Stark's hospitality management has resulted in measurably superior performing properties and he has garnered recognition and awards from virtually every hotel franchisor. Mr. Stark has a BS Degree in Home Economics with a concentration in Hotel & Restaurant Management from UW - Stout.



JOHN D. NAGLE Co-Founder Imagine Resorts and Hotels.
Co-Founder Great Wolf Resorts/COO The Great Lakes Companies 1996-2002

Mr. Nagle has more than 35 years of hospitality and commercial real estate experience. As Founder and Chief Executive Officer of Strategic Growth Group, he secured over \$7.7 billion in commitments of debt and equity funding for commercial real estate development and acquisitions. He was Co-Founder and Chief Operating Officer of Capital Growth Properties, a private retail real estate development and management company, where he was responsible for rapidly growing the third-party management services portfolio from zero to over \$1.3 Billion in assets in less than 2 years. He served as Chief Operating Officer of The Great Lakes Companies, the largest developer and operator of U.S. indoor waterparks. He served as assistant to the Chairman of the Board, Director of Hotel Operations, and Vice President of Leasing for General Growth Properties, the nation's second largest regional enclosed mall shopping center developer, during which time he was involved in the sale of over \$850 million of real estate (including the largest single real estate transaction in history of the United States at that time, with deal value of \$800 million) and financing in excess of \$400 million.

Leadership Team



JEFFREY LOCOCO | Principal Imagine Resorts and Hotels/Chief Operating Officer

Mr. Lococo brings 30+ years of experience in management and development of resorts, theme parks, and entertainment destinations. Jeff was General Manager of Great Wolf Lodge, Sandusky, Ohio, and promoted to Corporate Vice President of Operations and Marketing for Great Wolf Resorts. He was instrumental, as part of the corporate team, in the building of the Great Wolf Resorts portfolio and brand to eventually result in the successful IPO in late 2004. Prior to joining Imagine Resorts, Jeff was the owner and operator of The Lococo Company, an industry leading resort and entertainment consulting firm that specialized in product development, branding, management and marketing. The Lococo Company played a key consultant role in the rollout and management of Wilderness at the Smokies, Sevierville, TN, Jay Peak Resort, Tram Haus and Hotel Jay Indoor Waterpark, in Jay, Vermont and most recently Camelback Lodge and Aquatopia indoor waterpark in Tannersville, PA. Also, Jeff served as Regional Vice President of Development for Six Flags Ohio and as General Manager of two Ohio Six Flags, Inc. theme parks. Jeff began his career in Chicago, with Marriott corporation. Jeff has a BS degree in Business from Wittenberg University in Springfield, Ohio and serves on the Board of Directors for Parks America.



DEENA REDDING | Principal Imagine Resorts and Hotels/SR VP of Finance and Development

Deena has 22+ years of experience in financial leadership, executive management and all facets of business development, providing leadership, initiative and direction. Prior to Imagine Resorts and Hotels, Deena served as Sr VP of Finance and Development for the international amusement park and hotel company, Katmandu Group, drafting the strategic direction for planning, implementing and controlling all financial and development activities for the organization. As President & CEO of OmniMetrix, an Acorn Energy Company, Deena was responsible for the financial growth and stability of the manufacturing/ distribution company and all SEC filings and functions, reporting directly to the holding company's CEO and board. Deena's excels in multiple facets of "C" level projects including: profitability studies, management growth strategies, departmental redesigns, process-based business structures and corporate positioning for merger or acquisition. With broad experience in identifying mission-critical objectives, Deena is proficient in organizational planning and budget controls. Deena graduated from North Georgia College and University with a Bachelor's degree in Math and a minor in Accounting.

ALEXANDER S. DEVOE | Principal Imagine Resorts and Hotels/Corporate Counsel

Alexander graduated from Marquette University Law School in 2015, completing his Juris Doctor with coursework emphasis on real estate and securities regulation. Alex has worked with Imagine for the last 30 months, focusing on financial and corporate structuring and resort concept development. Prior to law school, he attended the University of Wisconsin-Madison and completed his BA in Human Geography. Alexander is a licensed attorney in the state of Wisconsin.

The IRH leadership team has garnered numerous awards from virtually every hospitality franchise company in the U.S., and was also the core executive team that created and rolled out the Great Wolf Lodge brand of indoor waterpark resorts in the U.S. Great Wolf Resorts completed a successful \$800 million IPO in late 2004 and the public company was eventually acquired in 2012 by private equity giant Apollo Partners.

| AWARD | PRESENTER | PROPERTY | YEAR |
|---|--------------------------------------|-------------------------------------|------|
| Platinum Hospitality Award | Choice Hotels International | Clarion Suites Madison | 2015 |
| Platinum Hospitality Award | Choice Hotels International | Quality Inn & Suites Sioux Falls | 2015 |
| Top Third Party Management Companies | Hotel & Management Magazine | Portfolio | 2014 |
| Top Hotel Management Companies | Hotel & Management Magazine | Portfolio | 2014 |
| IHG Torchbearer Award | IHG | Holiday Inn Express & Suites Verona | 2014 |
| IHG Rewards Club Excellence Winner | IHG | Holiday Inn Express & Suites Verona | 2014 |
| Trip Advisor Certificate of Excellence | Trip Advisor | Holiday Inn Express & Suites Verona | 2014 |
| Gold Hospitality Award | Choice Hotels International | Clarion Suites Madison | 2014 |
| Platinum Hospitality Award | Choice Hotels International | Quality Inn & Suites Sioux Falls | 2014 |
| Top Third Party Management Companies | Hotel & Management Magazine | Portfolio | 2013 |
| IHG Best of the Best General Manager of the Year | IHG | Holiday Inn Express & Suites Verona | 2013 |
| IHG Torchbearer Award | IHG | Holiday Inn Express & Suites Verona | 2013 |
| Hotel Management Magazine 25 GMs to Watch | Hotel Management Magazine | Holiday Inn Express & Suites Verona | 2013 |
| Trip Advisor Certificate of Excellence Winner | Trip Advisor | Holiday Inn Express & Suites Verona | 2013 |
| Platinum Hospitality Award | Choice Hotels International | Clarion Suites Madison | 2013 |
| Platinum Hospitality Award | Choice Hotels International | Quality Inn & Suites Sioux Falls | 2013 |
| Best Waterpark Resort | Aquatics International | KeyLime Cove | 2012 |
| #1 Top Large Hotel & Resort for Families in the US | Trip Advisor | KeyLime Cove | 2012 |
| #2 Top Large Hotel & Resort for Families in the World | Trip Advisor | KeyLime Cove | 2012 |
| Golf Hospitality Award | Choice Hotels International | Clarion Suites Madison | 2012 |
| Platinum Hospitality Award | Choice Hotels International | Quality Inn & Suites Sioux Falls | 2012 |
| Top Third Party Management Companies | Hotel Management Magazine | Portfolio | 2012 |
| Top 10 US Waterparks | Budget Travel | KeyLime Cove | 2011 |
| eMarketer of the Year | Travel Click | KeyLime Cove | 2011 |
| Business of the Year (Entertainment/Hospitality) | The Business Ledger | KeyLime Cove | 2011 |
| Best Electronic Marketing | IL Governor's Conference Award | KeyLime Cove | 2011 |
| Best Waterpark Resort | Aquatics International | KeyLime Cove | 2011 |
| Gold Award Winner (for Great America partnership) | Adrian Awards | KeyLime Cove | 2011 |
| Gold Award Winner - Retargeting Campaign | Adrian Awards | KeyLime Cove | 2011 |
| eMarketer of the Year | Adrian Awards | KeyLime Cove | 2011 |
| Corporate Award | Illinois Fire Inspectors Association | KeyLime Cove | 2010 |
| Manager of the Year (Regional) | Illinois Hotel Lodging Association | KeyLime Cove | 2010 |
| Supervisor of the Year (Regional) | Illinois Hotel Lodging Association | KeyLime Cove | 2010 |
| Guest Service Employee of the Year (Regional) | Illinois Hotel Lodging | KeyLime Cove | 2010 |
| Supervisor of the Year (Regional Finalist) | Illinois Hotel Lodging | KeyLime Cove | 2010 |
| Bellstaff Employee of the Year (Regional Finalist) | Illinois Hotel Lodging Association | KeyLime Cove | 2010 |

| AWARD | PRESENTER | PROPERTY | YEAR |
|--|--------------------------------------|----------------------------|------|
| Top 10 Great Places for a Family Reunion | USA Today | KeyLime Cove | 2010 |
| Best Hotel | Herald Readers Choice Award | KeyLime Cove | 2010 |
| Best Family Value | Daily Herald Readers Choice Award | KeyLime Cove | 2010 |
| Best Indoor Waterpark | Daily Herald Readers Choice Award | KeyLime Cove | 2010 |
| Best Day Spa | Daily Herald Readers Choice Award | KeyLime Cove | 2010 |
| Best Theme Restaurant | Daily Herald Readers Choice Award | KeyLime Cove | 2010 |
| Platinum Hospitality Award | Choice Hotels International | Clarion Suites | 2010 |
| Business of the Year | Kane County Chamber | KeyLime Cove | 2009 |
| Best Place to Work | Daily Herald Readers' Choice Award | KeyLime Cove | 2009 |
| Corporate Award | Illinois Fire Inspectors Association | KeyLime Cove | 2009 |
| Best Employee Training Program | WWA "Swim Award" | KeyLime Cove | 2009 |
| Community Service Award | Illinois Hotel Lodging Association | KeyLime Cove | 2009 |
| Hotelier of the Year (Regional and State Winner) | Illinois Hotel | KeyLime Cove | 2009 |
| Customer Service Award | Lodging Association | Holiday Inn Hotel & Suites | 2009 |
| President's Award | Carlson Hospitality Worldwide | Country Inn & Suites | 2009 |
| Platinum Hospitality Award | Choice Hotels International | Quality Inn & Suites | 2009 |
| Best Day Spa | Daily Herald Readers Choice Award | KeyLime Cove | 2009 |
| Best Hotel | Daily Herald Readers Choice Award | KeyLime Cove | 2009 |
| Best Place to Work | Daily Herald Readers Choice Award | KeyLime Cove | 2009 |
| Spirit Award | Illinois Park Recreation Association | KeyLime Cove | 2008 |
| Spirit Award | Hilton Hotels Corporation | Hilton Garden Inn | 2008 |
| Platinum Hospitality Award | Choice Hotels International | Quality Inn & Suites | 2007 |
| Quality Excellence Award | Intercontinental Hotels Group | Holiday Inn | 2007 |
| Inn of the Year | Choice Hotels International | Clarion Suites | 2007 |
| Beautiful Yard of the Month Award | Oconomowoc Women's Club | Hilton Garden Inn | 2007 |
| President's Award | Carlson Hospitality Worldwide | Country Inn & Suites | 2007 |
| Friends Hosting Friends Award | Carlson Hospitality Worldwide | Country Inn & Suites | 2007 |
| Best of Brand Award | Choice Hotels International | Clarion Suites | 2006 |
| Platinum Hospitality Award | Choice Hotels International | Clarion Suites | 2006 |
| Kemmons Wilson Spirit of Family Award | Intercontinental Hotels Group | Holiday Inn | 2006 |
| Service Excellence Award | Intercontinental Hotels Group | Holiday Inn | 2006 |
| Torchbearer Award | Intercontinental Hotels Group | Holiday Inn | 2006 |
| Best Reception Facility | Illinois Meetings and Events | Holiday Inn & Suites | 2006 |
| President's Award | Carlson Hospitality Worldwide | Country Inn & Suites | 2006 |
| Gold Standard Award | Carlson Hospitality Worldwide | Country Inn & Suites | 2005 |
| Business of the Year | Elgin Chamber of Commerce | Holiday Inn & Suites | 2005 |
| Gold Hospitality Award | Choice Hotels International | Clarion Suites | 2005 |
| Top 10 Best Pools in the US | TripAdvisor Travelers Choice | Great Wolf Lodge | 2005 |
| Silver Addy Award | Madison Advertising Federation | Blue Harbor Resort | 2005 |

| AWARD | PRESENTER | PROPERTY | YEAR |
|--|-------------------------------------|---------------------------------|------|
| Top 10 Getaways for Family Togetherness | Family Travel Forum | Great Wolf Lodge | 2005 |
| WI Tourism Partnership Trailblazer Award | WI Ass. of Visitors & Conventions | Great Wolf Lodge | 2004 |
| "Family Favorites" Wisconsin Family Resort | Dane County Kids | Great Wolf Lodge | 2004 |
| "Family Favorites" Indoor Fun Spot | Dane County Kids | Great Wolf Lodge | 2004 |
| "Family Favorites" Birthday Party Place | Dane County Kids | Great Wolf Lodge | 2004 |
| Regional Maintenance Award | Carlson Hospitality Worldwide | Country Inn & Suites | 2004 |
| Regional Housekeeping Award | Carlson Hospitality Worldwide | Country Inn & Suites | 2004 |
| Gold Hospitality Award | Choice Hotels International | Hawthorn Suites | 2004 |
| Director's Award (Outstanding Inspection) | Best Western | Best Western | 2004 |
| Quality Excellence Award | Intercontinental Hotels Group | Holiday Inn Hotel & Suites | 2004 |
| Certificate of Appreciation | Fort McCoy's MWR | Great Wolf Lodge | 2004 |
| Operations Employee of the Year Award | MHMRA | Great Wolf Lodge | 2004 |
| Certificate of Commendation | Jim Doyle - Governor of Wisconsin | Great Wolf Lodge | 2004 |
| Wyandotte County Tourism- Organization of the Year | Kansas City, Kansas CVB | Great Wolf Lodge | 2004 |
| Michigan's Best Secret Summer Resort | Detroit News | Great Wolf Lodge | 2004 |
| Distinguished Sales & Marketing Achievements | Sales & Marketing Executives | The Great Lakes Companies, Inc. | 2004 |
| Director's Award (Outstanding Inspection) | Best Western | Best Western | 2003 |
| Spirit of Pride Award – 1st Place | Hilton | Hampton Inn | 2003 |
| Presidents Award | Hilton | Hampton Inn | 2003 |
| "Best in Kansas City" Best Weekend Getaway | Great Essential | Great Wolf Lodge | 2003 |
| Wave Review - Brochure | Towns & Associates | Great Wolf Lodge | 2003 |
| Wave Review – TV Sales Presentation | The Squire | Great Wolf Lodge | 2003 |
| Brass Ring Award – Website | WWA | Great Wolf Lodge | 2003 |
| Brass Ring Award – Brochure | WWA | Great Wolf Resorts | 2003 |
| Brass Ring Award – Press Kit | IAAPA | Great Wolf Resorts | 2003 |
| Spirit of Excellence Award – Best Employee Retention | IAAPA | Great Wolf Resorts | 2003 |
| "Best Family Resort" by Midwest Living Magazine | IAAPA | The Great Lakes Companies, Inc | 2003 |
| 98% Repeat Guest Satisfaction Award | Midwest Living Magazine | Great Wolf Lodge | 2003 |
| Torchbearer Award – quality service | Carlson Hospitality Worldwide | Country Inn & Suites | 2002 |
| Quality Excellence Award | Six Continents | Holiday Inn Hotel & Suites | 2002 |
| Highest Ranking in guest satisfaction | Six Continents | Holiday Inn Hotel & Suites | 2002 |
| Quality Excellence Award | JD Power and Associates | Microtel Inn & Suites | 2002 |
| Gold Standard Award | US Franchise Systems | Microtel Inn & Suites | 2002 |
| Wall of Fame | Carlson Hospitality Worldwide | Country Inn & Suites | 2002 |
| Director's Award (Outstanding Inspection) | Hilton | Hampton Inn & Suites | 2002 |
| Alchemy Award | Best Western | Best Western | 2002 |
| Rave Review - Sales Presentation | Public Relations Society of America | Great Wolf Lodge | 2002 |
| Rave Review - Brochure | World Waterpark Association | Great Wolf Lodge | 2002 |
| Rave Review - Radio Commercial | World Waterpark Association | Great Wolf Lodge | 2002 |
| Industry Innovation Award | World Waterpark Association | Great Wolf Lodge | 2002 |

| AWARD | PRESENTER | PROPERTY | YEAR |
|---|-----------------------------------|---------------------------------|------|
| #1 Wisconsin Family Resort | World Waterpark Association | The Great Lakes Companies, Inc. | 2002 |
| Best Family Getaway | Fox Valley Kids Magazine | Great Wolf Lodge | 2002 |
| Best Resort | Wisconsin Trails Magazine | Great Wolf Lodge | 2002 |
| #1 Wisconsin Family Resort | Wisconsin Trails Magazine | Great Wolf Lodge | 2002 |
| Best Place to Take the Kids | Dane County Kids Magazine | Great Wolf Lodge | 2002 |
| Director's Award (Outstanding Inspection) | Ohio Magazine | Great Bear Lodge | 2002 |
| Highest Guest Satisfaction Award | Best Western | Best Western | 2001 |
| Wall of Fame | J.D. Power and Associates | Hampton Inn | 2001 |
| 98% Repeat Guest Satisfaction Award | Hilton | Hampton Inn | 2001 |
| Quality Excellence Award | Carlson Hospitality Worldwide | Country Inn & Suites | 2001 |
| Service Excellence Awards | US Franchise Systems | Microtel Inn & Suites | 2001 |
| Quality Excellence Award | Bass Hotels & Resorts | Crowne Plaza | 2001 |
| Ambassador of the Year – staff member | Bass Hotels & Resorts | Crowne Plaza | 2001 |
| Regional Housekeeping Award | Elgin Area Chamber of Commerce | Crowne Plaza | 2001 |
| Best Family Resort | Carlson Hospitality Worldwide | Country Inn & Suites | 2001 |
| Ruby Award – Chopper Commercial | Dane County Kids Magazine | Great Wolf Lodge | 2001 |
| Ruby Award – Direct Mail Piece | Ohio Travel Association | Great Bear Lodge | 2001 |
| Best Executed New Construction | Ohio Travel Association | Great Bear Lodge | 2001 |
| Rave Review - Billboard | Build Ohio Awards | Great Bear Lodge | 2001 |
| Rave Review - Radio Commercial | Waterpark Association Rave Review | Great Bear Lodge | 2001 |
| Rave Review – Print Media | Waterpark Association Rave Review | Great Bear Lodge | 2001 |
| Rave Review – Web site | Waterpark Association Rave Review | Great Wolf Lodge | 2001 |
| 10 Greatest Places to Warm Up in the World | Waterpark Association Rave Review | Great Wolf Lodge | 2001 |
| Best Place to Stay for Midwest Families with Kids | USA Today | Great Wolf Lodge | 2001 |
| Highest Guest Satisfaction Award | Midwest Living Magazine | Great Wolf Lodge | 2001 |
| Director's Award (Outstanding Inspection) | J.D. Power and Associates | Hampton Inn | 2000 |
| Regional Housekeeping/Maintenance Award | Best Western | Best Western | 2000 |
| Court of Champions Award | Carlson Hospitality Worldwide | Country Inn & Suites | 2000 |
| Sales & Marketing Excellence Award | Marriott International | Fairfield Inn | 2000 |
| Sales Growth Excellence Award | Carlson Hospitality Worldwide | Country Inn & Suites | 2000 |
| Outstanding Guest Satisfaction (99% Award) | Carlson Hospitality Worldwide | Country Inn & Suites | 2000 |
| Regional Maintenance Award | Carlson Hospitality Worldwide | Country Inn & Suites | 2000 |
| Gold Standard Award | Carlson Hospitality Worldwide | Country Inn & Suites | 2000 |
| People Development Award | Carlson Hospitality Worldwide | Country Inn & Suites | 2000 |
| General Manager of the Year | Bennigan's Restaurants | Bennigan's | 2000 |
| Quality Excellence Award | Bennigan's Restaurants | Bennigan's | 2000 |
| Quality Excellence Award | Bass Hotels & Resorts | Holiday Inn Hotel & Suites | 2000 |
| Quality Assurance Award | US Franchise Systems | Microtel Inn | 2000 |
| Blue Diamond Award | US Franchise Systems | Microtel Inn | 2000 |
| White Diamond Award | Marriott International | Fairfield Inn | 2000 |

| AWARD | PRESENTER | PROPERTY | YEAR |
|---|--------------------------------|----------------------------|------|
| Special Club Award | Marriott International | Fairfield Inn | 2000 |
| Elgin Kickers Special Recognition | Boys & Girls Club of Elgin | Crowne Plaza | 2000 |
| Outstanding Community Improvement Award | Elgin Community Schools | Crowne Plaza | 2000 |
| Recognition Award for "Children with Special Needs" | Elgin Area Chamber of Commerce | Crowne Plaza | 2000 |
| Service Excellence – Staff Communication | Bass hotels & Resorts | Crowne Plaza | 2000 |
| Service Excellence - Housekeeping | Bass Hotels & Resorts | Crowne Plaza | 2000 |
| Service Excellence – Housekeeping | Bass Hotels & Resorts | Crowne Plaza | 2000 |
| Service Excellence – Appearance | Bass Hotels & Resorts | Crowne Plaza | 2000 |
| Service Excellence - Front Office | Bass Hotels & Resorts | Crowne Plaza | 2000 |
| Torchbearer Award | Bass Hotels & Resorts | Crowne Plaza | 2000 |
| 98% Repeat Guest Satisfaction Award | Bass Hotels & Resorts | Crowne Plaza | 2000 |
| 98% Repeat Guest Satisfaction Award | Carlson Hospitality Worldwide | Country Inn & Suites | 2000 |
| 98% Repeat Guest Satisfaction Award | Carlson Hospitality Worldwide | Country Inn & Suites | 2000 |
| Director's Award (Outstanding Inspection) | Carlson Hospitality Worldwide | Country Inn & Suites | 1999 |
| 98% Repeat Guest Satisfaction Award | Best Western | Best Western | 1999 |
| Quality Excellence Award | Carlson Hospitality Worldwide | Country Inn & Suites | 1999 |
| Highest Guest Satisfaction Award | Bass Hotels & Resorts | Holiday Inn Hotel & Suites | 1999 |
| Blue Diamond Award | J.D. Power and Associates | Hampton Inn | 1999 |
| Highest Overall Maintenance Award | Marriott International | Fairfield Inn | 1999 |
| Best Regional Maintenance Engineer | Marriott International | Fairfield Inn | 1999 |
| Special Economic Development Award | Carlson Hospitality Worldwide | Country Inn & Suites | 1999 |
| Newcomer of the Year | Elgin Area Chamber of Commerce | Crowne Plaza | 1999 |
| Newcomer of the Year | Bass Hotels & Resorts | Crowne Plaza | 1999 |
| Sales Growth Excellence Award | Bass Hotels & Resorts | Holiday Inn Hotel & Suites | 1999 |
| 98% Repeat Guest Satisfaction Award | Carlson Hospitality Worldwide | Country Inn & Suites | 1998 |
| 98% Repeat Guest Satisfaction Award | Carlson Hospitality Worldwide | Country Inn & Suites | 1998 |
| Director's Award (Outstanding Inspection) | Carlson Hospitality Worldwide | Country Inn & Suites | 1998 |
| Standards of Excellence Award | Best Western | Best Western | 1998 |
| New Property of the Year | Carlson Hospitality Worldwide | Country Inn & Suites | 1997 |
| 98% Repeat Guest Satisfaction Award | Carlson Hospitality Worldwide | Country Inn & Suites | 1997 |
| 98% Repeat Guest Satisfaction Award | Carlson Hospitality Worldwide | Country Inn & Suites | 1996 |